



Guarantee

Manufacturer's Declaration

We, SWISS KRONO TEX GmbH & Co. KG (Wittstocker Chaussee 1; 16909 Heiligengrabe), grant an additional warranty covering the wear resistance of kiwi now floors in accordance with the provisions below. The warranty period depends on the type of utilization (private or commercial) and begins with the date of purchase.

Collection

kiwi now

private

25 years

commercial

3 years

Warranty Conditions

kiwi now floor panels must be checked for defects prior to and during their installation. Any kiwi now flooring installed despite exhibiting visible defects is excluded from the warranty. kiwi now flooring of the appropriate wear-resistance class must be properly installed in dry rooms in accordance with the installation instructions.

Cases of wear on kiwi now flooring must be visible over an area of at least one square centimeter, and in particular the décor layer must be completely worn away. Wear at the edges of elements and any damage caused by abnormal and inappropriate wear, and especially by mechanical action, are excluded from the warranty. The warranty is voided unless the kiwi now flooring is regularly cleaned and cared for. Any warranty claims must be submitted together with the original invoice to the merchant who made the sale within 30 days of discovering the wear. SWISS KRONO TEX GmbH & Co. KG reserves the right to inspect affected floors on-site to determine whether warranty claims are justified.

The free exercise of statutory rights in respect of defects (in accordance with §§ 437 BGB ff) is not restricted by this manufacturer's declaration/warranty. Please contact your dealer/seller to claim your statutory rights.

Warranty Fulfilment

In cases covered by the warranty, SWISS KRONO TEX GmbH & Co. KG will replace the damaged elements. If the affected kiwi now flooring is no longer available, the buyer may select another flooring of equivalent quality from the current kiwi now range. As it may be assumed that kiwi now flooring depreciates at the rate of ten percent yearly as a result of normal wear and tear, SWISS KRONO TEX GmbH & Co. KG will charge the customer the accumulated amount of the depreciation as a condition for supplying the replacement. No liability is accepted for any other damages, and in particular not for ancillary damages such as costs incurred for the removal and transport of damaged kiwi now flooring or the installation of new flooring.

Heiligengrabe, den 09.12.2024

Thomas Scholtz, Leiter Qualitätssicherung